Suggested questions and guidance for expectant parents from Bonnie Glass at the Massachusetts Perinatal Quality Collaborative:

What's important to you when choosing where to give birth?

- 1. The amount of support and care you will receive from a nurse during labor and birth, recover, breastfeeding and learning infant care.
- 2. Availability of pain management strategies during labor, conscious sedation medication, epidural analgesia, relaxation techniques, hydrotherapy, activity, etc.
 - 3. Availability of Childbirth Education/Preparation classes, specific to that hospital's practices.
 - 4. What is the ratio of deliveries to the number of Labor and Delivery rooms and Operating rooms?
 - 5. Is there 24/7 OB anesthesiologist coverage in-house.

What should all hospitals have or add?

- 1. 24/7 telephone consultation line for prenatal, postpartum and newborn questions.
- 2. Mother/Baby accommodations in the same room, ie baby does not reside in a normal newborn nursery. Newborn feeding, examination, bathing, nursing care is conducted in the mother/baby room.

What do mothers need outside the hospital?

- 1. Breastfeeding support groups.
- 2. A nurse home visit to evaluate/monitor pregnancy risk conditions: gestational diabetes, pre-term labor, pre-eclampsia, etc.

What clinical quality measure do you want more information about?

- 1. C-section rate for hospital and for individual obstetrician sorted by 1) repeat and 2) First birth NTSV (nulliparous, term, singleton, vertex).
- 2. Medications: administration of antenatal steroids to prevent prematurity? Administration of opioid analgesics in labor? Administration of non-steroidal analgesics postpartum?
 - 3. What percentage of newborns require readmission, office or ED visit in the first two weeks of life?
 - 4. Breastfeeding rate at 3 months after delivery.
 - 5. Early elective delivery (EED) rate by provider.
- 6. Incidence of maternal complications: hemorrhage, stroke, seizure, DVT, sepsis/wound infection, etc. (available from the MA DPH Maternal Mortality and Morbidity Committee)
 - 7. Number of neonatal resuscitations performed

What quality information would help you compare doctors?

- 1. Incidence of forceps/vacuum use.
- 2. Are they present /available during the woman's labor?
- 3. Does the obstetrician or the hospital have a consultation/referral relationship with perinatal and neonatal experts and facilities, should there be complications during the pregnancy, labor, postpartum and immediate newborn period?